

LINDA ROE – APRIL'S EXTRAORDINARY EMPLOYEE



Linda Roe

Indian Gaming magazine has named Linda Roe Extraordinary Employee for the month of April 2010. Linda is a Shift Manager at Kewadin Casino Hessel in Hessel, Michigan. Her duties include filling in when the casino manager is unavailable and lending a hand to every department in the facility.

"Linda is the most outgoing person I know," said Tammy Weston, Northern Rewards Clerk, who nominated Linda. "She shows employees that management can be part of the team. She treats team members with respect and can handle even the most difficult situation."

Linda is familiar with every department in the casino, serving in a supervisory role to ensure the venue operates smoothly. However, Linda goes beyond what her job requires, often cooking in the deli, serving drinks on the floor, and helping out the cashiers. "I pretty much do whatever needs to be done," said Linda. The relationships she has with her fellow staff members is one of Linda's favorite parts of the job. "Some days it is like the Wild West, so it can get pretty hectic."

Linda's outstanding performance earned her "Team Member of the Month" followed by "Team Member of the

Year" in 2007. "I was really surprised with that award," she said. "It was really fun." Each month, an employee who goes above and beyond is given the award, with one of the twelve recipients being named "Team Member of the Year." Though thrilled with the award, Linda reflected on it modestly. "2007 just happened to be my year."

Linda grew up in the area, so she has known many of the people she works with since before her employment with the casino. "We're one big team, which makes the time go by fast. Everyone here is a lot of fun."

Having worked in every department and gained a familiarity with casino operations, in the future Linda would like to expand her horizons with the company. She is interested in taking on more responsibilities at one of Kewadin's larger properties, although Kewadin Casino Hessel has more to offer customers than many people realize.

Linda credits the rest of the staff with much of the success she has enjoyed. "The employees here are all extremely capable." ♣

If you would like to nominate an employee or co-worker, send an email to editor@indiangaming.com or fax to (509) 891-0580. Be sure to describe your nominee and why you believe he or she should be chosen. The Extraordinary Employee of the Month will receive an engraved plaque in appreciation of their service to the industry.



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